

# REINSURANCE HOT NEWS

February 5, 2007

# AHCCCS Translator Issues & February Encounter Cycle Impact

I felt it necessary to share the information below with our Reinsurance users. We rely on the Encounter process so heavily it helps to be aware of any issues. Below please find a copy of an email that was sent to your CEO's, Program Administrations early today.

Hello everyone. I know my staff have been keeping you well-informed of the concerns the Agency has regarding the processing speed of Mercator (our translator) last week. IS staff have been working tirelessly to diagnose and resolve the problems. My understanding is that we will be re-building the server/software solution; this is expected to take several weeks and may or may not be in place in time for the March encounter cycle.

In the meantime, many of you responded to Brent Ratterree's request of January 30 to get as many files in as soon as possible - thanks for the cooperation! We note, however, that we may have to employ a manual process to get all the files loaded in time for the February 8 start of this month's encounter cycle. One disadvantage (among many) of manually transferring the files is that we do not have the resources to match the attestations to the files. Normally, when the attestations are matched to your files and a discrepancy is found, you either explain the discrepancy in the attestation and correct it so that it matches the file, or we reject the file before the cycle begins.

For those files that will be manually processed, AHCCCS will complete a post-adjudication audit of your attestations. As such, we will review a statistically valid random sample of attestations, for each contractor, in a timely manner after the cycle completion. One critical component of a post-cycle audit is that I must receive your agreement **before the cycle begins** that, in the case of a failed match between an attestation and a file that you cannot explain to our satisfaction, you will voluntarily delete the adjudicated encounters submitted in that file. I know this is a drastic measure, but as we will not be able to reject a questionable file before processing begins, it is the action we believe is appropriate to meet the spirit of the law.

We will continue to keep you apprised of our progress as events warrant. Do not hesitate to let me know if you have any questions or comments. Please acknowledge your agreement of the conditions of the post-adjudication audit by replying to this e-mail by COB Wednesday, February 7th so that we may process your manually transferred encounter files (if any) beginning on the 8th. The sooner you respond, the sooner we can start the manual process (when determined necessary) for your files.

Thanks, Shelli

Shelli Silver

Shelli Silver Assistant Director Division of Health Care Management AHCCCS 602-417-4647

## Contract Year 23 Closure

On February 12, 2007, all Reinsurance Cases for Contract Year 23 (10/01/04-09/30/05) will be closed. After the case closure you will be able to review the history on RI105, RI120, and RI110.

The Reinsurance system will allow adverse Encounter actions on closed cases when the associated Reinsurance encounter is being voided. The Reinsurance system will automatically open the case, allow the CRN Void action, and recoup paid dollars if necessary. The case will be closed automatically once the recoupment is documented in the system. All actions will be available for review via the Reinsurance system and on your Reinsurance Remittance Advice, (reference RI130).



### H583-H584

It's been an uphill challenge but we now have the Auto Adjudication of;

H583 Reinsurance Claim received more than 15 months from end date of service.

H584 Reinsurance Claim received more than 15 months after eligibility posting.

Effective with the December Reinsurance Case Creation/Initiation cycle auto adjudication of Reinsurance Edits H583 and H584 will now occur. Upon your reconciliation of your Reinsurance Cases you feel the associated Reinsurance encounter was adjudicated incorrectly please submit a Reinsurance Edit Override Request with documentation to support your request.

## **TPL Change in Web Address**

The website for updating AHCCCS recipient's Third Party Liability information can be report at the

web: <a href="https://cmts.hmsy.com/tplreferrals">https://cmts.hmsy.com/tplreferrals</a>

#### **Changes to Covered Services for**

#### **New NDC Code Coverage**

64193022205 64193022205 FEIBA VH IMMUNO 1,75	04/01/2006 09/30/9999
00944294010 00944294010 ADVATE 1,800-2,200 U	07/01/2006 09/30/9999
00944293502 00944293502 HEMOFIL M 401-800 UN	07/01/2006 09/30/9999
00944293503 00944293503 HEMOFIL M 801-1,700	07/01/2006 09/30/9999
00944293504 00944293504 HEMOFIL M 1,701-2,00	07/01/2006 09/30/9999

#### NDC Code Coverage End dated

00944058101 00944058101 PROPLEX T 300-1200U 10/01/2005 12/31/2006